4th Floor
Riverwalk Office Park
Block A, 41 Matroosberg Road
Ashlea Gardens, Extension 6
PRETORIA
SOUTH AFRICA
0181

P.O. Box 580, **MENLYN,** 0063
Tel: 012 346 1738 / 748 4000
fax: 086 693 7472
E-Mail: enquiries@pfa.org.za
Website: www.pfa.org.za

Enquiries: Funnwell Dayimani Please quote our reference: **GP\00131748\2025**
Email: **Funnwell.Dayimani@pfa.org.za**
Date: 30 September 2025

Mr T Tshingombe
Percy Street 103
Yehoville
JOHANNESBURG
1030

As per email: tshingombekb@gmail.com

Dear Sir,

COMPLAINT IN TERMS OF SECTION 30A OF THE PENSION FUNDS ACT, 24 OF 1956 ("the Act"): T TSHINGOMBE ("complainant") v PRIVATE SECURITY SECTOR PROVIDENT FUND ("fund"); SALT EMPLOYEE BENEFITS (PTY) LTD ("fund administrator") AND NOGADA SECURITY ("employer")

We refer to your complaint received on **13 August 2025.**

We wrote to you on **18 August 2025** and requested that you provide us with the following information:

1. Copies of oldest and newest pay slips in his possession showing provident fund deductions made by the employer
2. Copy of any fund benefit statement, if available.
3. Date of joining the company.
4. Date of leaving the company.

You were requested to respond to this office by no later than **17 September 2025**; however, you neglected to do so. Follow-up attempts were made to remind you of the outstanding requested information, but to no success.

Without the further particulars to establish your standing as a complainant in terms of the Act, this office has no option but to close your file as it is impossible to investigate any further.

Yours sincerely

W GROENEWALD
HEAD: NEW COMPLAINTS UNIT